

MEMORANDUM OF UNDERSTANDING

BETWEEN

OREGON MILITARY DEPARTMENT

OREGON DEPARTMENT OF VETERANS AFFAIRS

WORKSOURCE OREGON EMPLOYMENT DEPARTMENT

**U.S. DEPARTMENT OF VETERANS AFFAIRS, VETERANS BENEFITS
ADMINISTRATION (VBA)**

**U.S. DEPARTMENT OF VETERANS AFFAIRS, VETERANS HEALTH
ADMINISTRATION (VHA)**

U.S. DEPARTMENT OF LABOR

The purpose of this Memorandum of Understanding (MOU) is to define the mutually agreed upon requirements, expectations and obligations of the Oregon Military Department, the Oregon Department of Veterans Affairs (ODVA), Worksource Oregon Employment Department, U. S. Department of Veterans Affairs, U.S. Department of Labor, and other state veterans' service providers. Additionally, this MOU will define the partnership with the Veterans Health Administration and the Veterans Benefits Administration. This agreement will memorialize the long standing and ongoing, comprehensive effort by the signature agencies to ensure military service members and their families are honored for their valuable and honorable service to our country.

It is recognized that the Department of Defense and the U.S. Department of Veterans Affairs are providing world-class transition service upon return from Operation Enduring Freedom, Operation Iraqi Freedom, Operation Noble Eagle, and other mobilizations in support of the Global War on Terror to deal with the multitude of human issues as it relates to reintegration from active duty service. This agreement will focus primarily on "after active-duty" and deal with problems and issues military members often face several months or years following military service.

As Oregon National Guard units begin returning from deployments, we recognize that these personnel - our fellow Oregon citizens – are veterans in the truest sense of the word. They, and their families, will benefit from the collective assistance this MOU establishes.

COMMANDER'S INTENT – BRIGADIER GENERAL RAYMOND C. BYRNE, JR.

Commanders will conduct a Family Activity Day/Reintegration Session within three months and a second Family Activity Day/Reintegration Session within 6 months after returning from Operation Enduring Freedom, Operation Iraqi Freedom, and Noble Eagle as part of their normal drill schedule.

Rear detachment Commanders will schedule Family Reintegration briefings within a 90 day window prior to the estimated time of return of the deployed unit.

The Family Activity Day/Reintegration Session and Family Reintegration briefings are to provide service members and their families personalized customer service in understanding and filing for veteran's benefits and entitlements, as well as other resources in transition from active duty. Commanders will request and coordinate through their chain-of-command to the Joint Forces Headquarters (JFHQ) for scheduling.

Family Activity Day/Reintegration Session

Reintegration Teams will be dispatched to Unit armories or facilities during Family Activity Day/Reintegration Session to provide information on Veterans benefits, assistance with VA claims, and assistance with other matters. Reintegration Teams will consist of representatives of the following:

- 1) US Department of Veterans Affairs: Veterans Benefits Administration
- 2) US Department of Veterans Affairs: Veterans Health Administration
- 3) Worksource Oregon Employment Department
- 4) Oregon Department of Veterans Affairs
- 5) Employer Support of the Guard and Reserve

6) JFHQ, J-1, USPFO Pay Branch, J-3, and Family Program representatives.

Reintegration teams may also include Veterans Service organizations and other state, federal or local groups.

Family Reintegration Briefings

Reintegration Teams (described above) will be dispatched to unit armories or facilities during Family Reintegration Briefing to provide information on Veterans benefits, assistance with VA claims and other matters.

OREGON MILITARY DEPARTMENT REINTEGRATION OFFICE

The Oregon National Guard will operate a Reintegration Office to actively assist in demobilizing Oregon National Guard members transition back to their families, their job or school, and their community. The Reintegration office will maintain a list of resources to assist members of the Oregon National Guard and their families in identifying community resources.

The Reintegration Office will host a toll-free number for National Guard members and their families for assistance.

1-888-688-2264

Point of Contact:

Col (ret) Scott McCrae	(503) 584-2388
1LT Kevin Ressel	(503) 584-2386
2LT Peter Wood	(503) 584-2390
SFC Vince Jacques	(503) 584-2389

ODVA will provide a point of contact to the Oregon Military Department Reintegration Office to respond to inquiries for information on VA benefits.

Diane Kangas, Manager of Salem Counseling office @ (503) 373-2098

Ed VanDyke, Manager of ODVA Portland Claims Office @ (503) 326-2611

VETERANS BENEFITS AND ENTITLEMENTS

▪ Data Sharing

ODVA and the Oregon National Guard will enter into a limited data sharing agreement to ensure all Oregon National Guard veterans receive a letter from the Governor, The Adjutant General, and the Director of Oregon Department of Veterans Affairs thanking them for their service and encouraging them to seek their various veteran benefits and entitlements, both state and federal. The agreement will be made possible through the Certificate of Release or Discharge from Active Duty (DD Form –214) that ODVA receives on all service members upon separation from active duty and return to Oregon State. ODVA will construct and maintain the database and the Oregon National Guard will assist in verifying the accuracy of the data. It is anticipated that several follow up letters will be sent to each returnee to ensure every opportunity is provided to access VA health care, claims assistance, employment services, and mental health services.

▪ **Claims Assistance**

ODVA and the Veterans Benefits Administration will work to provide accredited service at the time and location determined by the Oregon National Guard. The accredited service officer in cooperation with the Operation Enduring Freedom, Operation Iraqi Freedom Coordinators from the VA Regional Office will be responsible for providing information on all VA benefits and entitlements and will assist with filing for benefits.

Veterans Benefits Administration Contact:

Mary Childers @ (503) 326-2034

Oregon Department of Veterans Affairs contact:

Val Conley, Administrator Veterans Services Division @ 503/373-2249

Service Organizations authorized to assist with VA claims:

American Legion NSO	(503) 326-2616
American Veterans (AMVET)	(503) 326-5542
Disabled American Veterans (DAV)	(503) 326-2620
Military Order of the Purple Heart Association (MOPH)	(503) 326-2486
Veterans of Foreign Wars (VFW)	(503) 326-2615
Paralyzed Veterans of America (PVA)	(503) 326-3167

▪ **Communication Plan**

ODVA and the Veterans Benefits Administration will work with the Oregon National Guard to ensure the Oregon National Guard and the Reintegration Office are fully aware of the assistance and services outlined in this MOU.

WORKSOURCE OREGON, OREGON EMPLOYMENT DEPARTMENT

WorkSource Oregon Employment Department will provide a statewide point of contact to the partners in this MOU. Jim Booker, State Veteran's Program Coordinator (503-947-1845) is available Monday through Friday from 8:00 am to 5:00 pm to provide statewide coordination of employment outreach participation and services of WorkSource Oregon Employment Department veteran services staff with the Oregon National Guard. WorkSource Oregon Employment Department veteran services staff will consist primarily of Local Veterans' Employment Representatives (LVERs) and Disabled Veterans' Outreach Program (DVOP) staff. Once initial coordination is completed between the Oregon National Guard, the State Veteran's Program Coordinator and WorkSource Oregon Employment Department staff will be notified and will coordinate contact with the local armory within their area of responsibility and finalize arrangements for dates and times to provide outreach services in the individual armories and/or at the local WorkSource Oregon Employment Department office.

WorkSource Oregon Employment Department staff will provide employment services to all veterans and eligible spouses in all WorkSource Oregon Employment Department offices in Oregon. LVER and DVOP specialists are available to serve the more intensive needs in most offices.

1. As appropriate, LVER and DVOP staff will provide and facilitate a full range of employment and training services to meet the needs of all veterans, especially newly separated and transitioning military personnel. These services will be provided either on site or referred to WorkSource Oregon Employment Department offices as necessary.

Veteran services may include a combination of self-service, facilitated self-service, group services, one-on-one services, and/or referral to supportive services. Special needs veterans and recently separated veterans with military occupational specialties that are not readily transferable to the civilian workforce will be case managed by DVOPs. This includes veterans with major barriers to employment and who are in need of more intensive services.

Examples of employment and training services may include, but are not limited to the following activities:

- a) Conduct Job Hunter Workshops and/or job clubs;
 - b) Provide job development and referrals;
 - c) Provide vocational guidance;
 - d) Provide labor market information; and/or,
 - e) Provide referrals to training and supportive services.
2. DVOP staff will develop outreach programs in cooperation with the VA Regional Office Operation Enduring Freedom/Operation Iraqi Freedom Coordinator, VA Vocational Rehabilitation & Employment, educational institutions, and with employers to ensure maximum assistance is provided to disabled veterans who have completed or are participating in a vocational rehabilitation program.
 3. WorkSource Oregon Employment Department will also provide information and facilitate access for returning veterans to file their Unemployment Insurance Claims.
Local Oregon National Guard armory contacts will coordinate with WorkSource Oregon Employment Department veteran staff for workshops or group briefing on employment services, and provide desk space and meeting rooms for the WorkSource Oregon Employment Department staff.

US DEPARTMENT OF LABOR VETS

Uniformed Service Employment Reemployment Rights Act of 1994 (USERRA) is a federal statute that provides job protections and employment rights to employees who serve on military duty.

Members of the Veterans Employment and Training Service (VETS) staff provide technical assistance to veterans, National Guard members, and reservists who experience problems between their military commitments and civilian jobs. VETS staff members also assist employers by providing information about the USERRA statute, explaining employer and employee responsibilities, as well as military leave policies.

When there is an alleged violation of the USERRA statute, a complaint may be filed with VETS. An investigation is conducted and mediation is attempted to formally resolve the issues.

Point of Contact

Ron Canon

Salem @ 503/947-1490

Portland @ 503/731-3478

MENTAL HEALTH SERVICES

The US Veterans Health Administration provides two sources of mental health care for veterans returning from deployment in Operation Enduring Freedom, Operation Iraqi Freedom, and other mobilizations in support of the Global War on Terrorism. Each service entity below offers overlapping, yet unique services for the deployment needs of Oregon National Guard veterans, and family members.

A network of three VA Medical Centers and four VA Readjustment Counseling Service Vet Centers collectively offer a unique array of readjustment counseling and mental health services. Veterans suffering from post-deployment stress problems, such as PTSD, depression, or substance use, are likely qualified for services in all three settings. Network participants are skilled at considering the needs of each individual seeking assistance, and making referrals as needed. Therefore, entry at any point in this service network should lead to the best treatment option possible for a given veteran. Services for family members may be more limited to specific programs.

▪ VA Medical Centers

1. Outpatient mental health services, including specialized services for women veterans.
2. Specialized inpatient hospitalization for stress disorders related to traumatic combat stress exposure.
3. Acute inpatient hospitalization for general mental health conditions related to overseas deployment.
4. Specialized inpatient hospitalization for stress disorders related to traumatic combat stress exposure.
5. Residential treatment and psychosocial rehabilitation services.
6. Specialized post-deployment clinic services providing mental health screening and treatment integrated within a primary care medical setting.
7. There are 3 VA Medical Centers and 7 community based clinics serving Oregon, which rely upon one another to serve the health care needs of returning veterans.

Portland VA Medical Center

3710 SW US Veterans Hospital Road

Portland, OR 97239

- Wayne Schmidt (503) 220-8262 ext. 55069

VA Roseburg Healthcare System

913 NW Garden Valley Blvd.

Roseburg, OR 97470

- Diane Fisher (541) 440-1000 ext 44575

Jonathan M. Wainwright Memorial VA Medical Center

(services available to Eastern Oregon residents)

77 Wainwright Drive

Walla Walla, WA 99362

- Miles Jinkens (509) 525 – 5200 ext. 22780

VA Southern Oregon Rehabilitation Center and Clinics, Domiciliary

8495 Crater Lake Hwy.

White City, OR 97503

- Ron Foreman (541) 826-2111 ext 3611

Community Based Outpatient Clinics

Bandon Clinic

1010 1st Street SE, Suite 100

Bandon, OR 97411

Phone: (541) 347-4736

Fax: (541) 347-4556

Brookings Clinic

555 Fifth Street

Brookings, OR 97415

Phone: (541) 412-1152

Eugene Clinic

100 River Avenue

Eugene, OR 97404

Phone: (541) 607-0897

Fax: (541) 607-7573

Klamath Falls Clinic

2819 Dahlia Street

Klamath Falls, OR 97601

Phone: (541) 273-6206

Salem Primary Care Clinic

1660 Oak Street SE

Salem, OR 97301

Phone: 1-800-949-1004 ext. 55187

Central Oregon Primary Clinic

Morningside Medical Building

2115 Wyatt Court, Suite 201

Bend, OR 97701

Phone: 1-800-949-1004 ext. 55289

Camp Rilea VA Mental Health Clinic
91400 Rilea Neocoxie Road, Bldg 7315
Warrenton, OR 97146
Phone: (503) 220-8262

Ontario Oregon Clinic

(note: this clinic is a part of the Boise VAMC Catchement area which serves 4 counties in Oregon – it is a one-day-a-week mental health clinic)
20 SW 3rd
Ontario, OR 97914
Phone: (208) 422-1303

VA Readjustment Counseling Service - Vet Centers

1. Readjustment counseling to any service member who served on active duty.
2. Counseling related to combat and sexual trauma, including assessment, individual and group therapy.
3. Treatment may include the veteran and his/her family members.
4. Bereavement services are available to certain family members such as mothers, fathers, siblings, and grandparents.
5. Referral to VA Medical Center and VA Regional Office for specialized treatment and benefits assistance.
6. Post-deployment briefings offered secondary to deployment.
7. Emergent need and referral services.

Point of Contact for Vet Centers:

Reed Dyer, Global War on Terror Outreach Coordinator
503/273-5370

Eugene Vet Center

Dr. Gary Hunter, (541) 465-6918
1255 Pearl Street
Eugene, OR 9740

Portland Vet Center

Steve Baker, MSW, (503) 273-5370
8383 NE Sandy Blvd., Suite 110
Portland, OR 97220

Grants Pass Vet Center

Wayne Price, LSW (541) 749-6912
211 SE 10th Street
Grants Pass, OR 97526

Salem Vet Center

Dr. David Collier (503) 362-9911
617 Chemeketa Street NE
Salem, OR 97301


The undersigned agree to make every effort to provide professional and seamless service delivery to returning Oregon National Guard members and/or their family members. Efforts are underway to enhance the current funding levels in order to make as many treatment resources available as will be needed. The expressed goal of these services is to minimize the impact of war upon the Oregon National Guard member and family members, and to encourage the member's use of all services and benefits which may assist to create the best post-deployment adjustment possible.



Raymond Byrne, Brigadier General
The Adjutant General
Director, Oregon Military Department



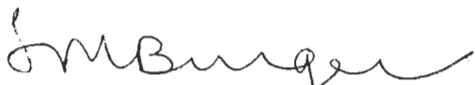
Jim Willis, Director
Oregon Department of Veterans Affairs

for 

Deborah Lincoln, Director
Worksource Oregon Employment
Department



Ron Canon, OR State Director
Veterans' Employment and Training Service
U.S. Department of Labor



Leslie M. Burger, MD, FACP
Network Director, VISN 20
Department of Veterans Affairs



Gerard F. Lorang, Director
U.S. Department of Veterans Affairs
Veterans Benefits Administration
Regional Office